

Practicing Lean Management

Designed for:

- Any organization implementing Lean
- Leaders and Teams responsible for cross-functional business process improvement efforts
- Organizations implementing “Office Lean”, “Administrative Lean”, or Transactional BPI

Description

This one day workshop is an introduction to Lean Management principles and methods that compliment and amplify the effectiveness of the technical tools of Lean.

What Attendees will Learn:

- How to manage lean improvements for the best results
- Three tactics for gaining social authority and boosting quality
- Guidelines for tailoring deployment plans up, down, and across the organization.
- A3 or not to A3? It’s a question of form. Options for documenting and managing plans and actions.
- Four ways to effectively merge process improvements with daily work practices
- A practical, three phase method for managing complexity

Who Should Attend?

- Lean leaders
- Improvement leaders
- Technical managers responsible for Lean
- Department and functional managers accountable for Lean Success in their area

Agenda

8:00-9:00	The central idea of fairness
9:15-11:45	Social authority and quality management
1:00-3:30	Managing the precision development of tools
3:45-5:30	Group review, Center Stage Management™ and sustainability

